

Product Licensing System (PLS)

Description

The SN Systems Product Licensing System was designed to protect licensed products from unauthorised use while at the same time being easy to use and unobtrusive to the user. Most SN Systems products require a license to activate them. Licenses can be:

- Dedicated licenses
- Floating licenses

Dedicated License – this can be used on a single computer. Once you place an order for a licensed product, you will be sent an e-mail to take you through the automated registration process which will take just a few minutes.

Floating License – this can be used on any computer with network access to a PLS License Server. You will need to install PLS software on the License Server and attach an SN Systems USB dongle before a licensed product can be used, so it takes a little longer to set up than a dedicated license.

License Management

Dedicated License – this is generally issued for 6 months at a time. A few weeks before the license is due to expire you will be e-mailed a new license for a further 6 months. We do this because when you want to move your license to a new computer, we don't want the license on the original computer to be valid indefinitely.

Floating License – this is obtained from the License Server, which holds your stock of floating licenses on the USB dongle. A floating license enables a licensed product to be used for up to 24 hours until an expiry time set on your license server, e.g. 2 a.m. If you are still using the licensed product just before the license expires, then the Client License Manager program will automatically request a renewal of the floating license for a further 24 hours. However if you should stop using the licensed product before the expiry time, then the floating license cannot be transferred to another user until after the expiry time.

The license server and the clients do not need to be on the same sub-net. There are no SN Systems imposed restrictions that would prevent clients using VPN from obtaining a license.

Unlike other floating license systems you may have used from other manufacturers, SN Systems floating licenses are no more expensive than dedicated licenses (you just pay a one off fee for the USB dongle). The aim of an SN Systems floating license is to provide the flexibility to use a licensed product on a different PC from one day to the next. SN floating licenses are not intended to permit you to purchase less licenses than the total number of users per day.

When you purchase additional floating licenses you will be e-mailed a license update file to apply to your dongle. If you are already using dedicated licenses (on PSP®) then you can convert them to floating licenses for an administration fee.

Technical Support and Product Updates

Most SN Systems products require that you purchase technical support, although some include free support in the purchase price. When you purchase a licensed product which does not include free support, you will only receive free technical support and updates during the Initial Period defined in the Standard User License (SUL). After the Initial Period we recommend that you purchase 'support' to obtain prompt replies to your technical questions and to obtain product updates. If you do not purchase 'support' then you will not be entitled to replies to your technical questions and you will not be able to use product releases that are more recent than your support expiry date.

Dedicated License – you will be invoiced for the first year's support at the same time as being invoiced for the product, but the support fee will be prorated to reflect the free support period. If you do not pay for 'support', after the first 12 months you can continue to use a version of the product built before the support expiry date.

Floating License – it is a condition of using floating licenses that Support is payable on an annual basis for all products on the dongle.

Lost Licenses

Inevitably a few users will lose their licenses or dongles.

Dedicated License – you can get a replacement dedicated license from our website:
<https://www.snsys.com/licensing/online/>

Floating License – if you think your dongle does not contain all the floating licenses you have purchased, you can check our database records for your company via our website:
<https://www.snsys.com/licensing/online/>

From this web page you can also request the latest update file for your dongle, which will be e-mailed to you. In the unlikely event that your dongle stops working, or is lost, or has been stolen, we provide you with an emergency (red) dongle which must be kept in a very safe place. The emergency dongle will work for a period of 14 days, during which time we can provide you with a replacement dongle.

Note:

- Faulty dongles will be replaced free of charge.
- A replacement for a lost or stolen dongle will be charged for, at the value of the products contained on it. You are advised to insure your dongles since they may be worth more than their weight in gold!

Availability

The following table describes which type of licenses are available on which game platforms:

License type	PlayStation®2	PSP®	PLAYSTATION®3
Dedicated	✓	✓	✗
Floating	✗	✓	✓

Pricing

Please contact sales@snsys.com for dedicated license, floating license, and dedicated-to-floating license conversion pricing.

System requirements

- Windows 2000 or later (32-bit or 64-bit).
- The License Server PC must have a free USB port.
- For best performance times no other USB devices should share the same USB host controller.

For more information visit: <http://www.snsys.com/licensing>
To request trial versions of software e-mail: sales@snsys.com

SN Systems

1st Floor Hartwell House – 55-61 Victoria Street – Bristol – United Kingdom – BS1 6AD

T: + 44(0)117 929 9733 F: + 44(0)117 929 9251

www.snsys.com

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